

Oracle Banking Digital Experience

Scale Icons for Feedback Module Guide
Release 18.3.0.0.0

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ORACLE®

Scale Icons For Feedback Module Guide

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=accandid=docacc>.

1.3 Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=accandid=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=accandid=trs> if you are hearing impaired.

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

The subsequent chapters describes following details:

- Purpose
- Configuration / Installation.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 18.3.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide

2. Scale Icons for Feedback Module

Execute below steps to make Scale(Rating) icons available for Feedback Module.

Insert Query for DIGX_CM_CONTENT Table

- Enter a Unique ID, the same ID would be used to update in digx_fd_scale table.

Insert into DIGX_CM_CONTENT

```
(ID,PARTY_ID,DOCUMENT_CHECKLIST_ID,TITLE,MIME_TYPE,CONTENT_CATEGORY,CONTENT_TYPE,FILE_CONTENT,CONTENT_SIZE,SHARED_FLAG,OBJECT_VERSION_NUMBER,CREATED_BY,CREATION_DATE,LAST_UPDATED_BY,LAST_UPDATE_DATE,OBJECT_STATUS) values ('${contentId1}',null,null,'heart-fill.svg','image/svg',null,null,null,",'Y',1,'superadmin',sysdate,'superadmin',sysdate,null);
```

Insert into DIGX_CM_CONTENT

```
(ID,PARTY_ID,DOCUMENT_CHECKLIST_ID,TITLE,MIME_TYPE,CONTENT_CATEGORY,CONTENT_TYPE,FILE_CONTENT,CONTENT_SIZE,SHARED_FLAG,OBJECT_VERSION_NUMBER,CREATED_BY,CREATION_DATE,LAST_UPDATED_BY,LAST_UPDATE_DATE,OBJECT_STATUS) values ('${contentId2}',null,null,'star.png','image/jpeg',null,null,null,",'Y',1,'superadmin',sysdate,'superadmin',sysdate,null);
```

Insert into DIGX_CM_CONTENT

```
(ID,PARTY_ID,DOCUMENT_CHECKLIST_ID,TITLE,MIME_TYPE,CONTENT_CATEGORY,CONTENT_TYPE,FILE_CONTENT,CONTENT_SIZE,SHARED_FLAG,OBJECT_VERSION_NUMBER,CREATED_BY,CREATION_DATE,LAST_UPDATED_BY,LAST_UPDATE_DATE,OBJECT_STATUS) values ('${contentId3}',null,null,'thumbs-up.svg','image/jpeg',null,null,null,",'Y',1,'superadmin',sysdate,'superadmin',sysdate,null);
```

“Kindly Refer this folder location for all the three icons to be used in below steps:
[\\clip\core\channel\images\feedback]”

Execute Procedure:

First Refer Doc below document:

[clip\document\release 18.1\documentation_otn\installation\ Oracle Banking Digital Experience Content Upload Configuration Guide.docx]

to complete prerequisite steps.

- This Procedure updates the BLOB Column for that specific content ID
- Pass the same content ID for respective image as a parameter.

begin

load_file_to_content('CONTENT_FILES','heart-fill.svg', '\${contentId1}');

end;

/

begin

load_file_to_content('CONTENT_FILES','star.png ', '\${contentId2}');

end;

/

begin

load_file_to_content('CONTENT_FILES','thumbs-up.svg ', '\${contentId3}');

end;

/

Execute Update Query: digx_fd_scale Table

- Update the contentId in respective table to be used.

update digx_fd_scale set content_id='\${contentId1}' where determinant_value in ('', 'OBDX_BU') and id='1';*

update digx_fd_scale set content_id='\${contentId2}' where determinant_value in ('', 'OBDX_BU') and id='2';*

update digx_fd_scale set content_id='\${contentId3}' where determinant_value in ('', 'OBDX_BU') and id='3';*